



PTZOptics and HuddleCamHD

Audiovisual Solutions

2025



Unparalleled Value, Award Winning Support

Offering industry-leading engineering, best-in-class warranties and award-winning support, **PTZOptics** and **HuddleCamHD** robotic pan-tilt-zoom camera solutions easily integrate into a variety of applications, from videoconferencing to streaming and more.

PTZOptics and **HuddleCamHD** first disrupted the professional audio visual industry in 2014, when a group of systems-integration engineers founded the company to develop a portfolio of versatile cameras designed to easily integrate into a diverse range of complex systems and needs across the video landscape. Since its founding, the company's drive toward innovation and service has led to global success, with thousands of video communications solutions deployed in corporate, education, government, and more settings around the world.

Unrivalled Warranties

With robust warranties included standard on every product, you can trust **PTZOptics** and **HuddleCamHD** solutions to deliver high-performance from day one, and for many years to follow.

Support You Can Count On

When you reach out to **PTZOptics** and **HuddleCamHD** for support, you won't get an automated system—you'll get a team of experts, ready to help. Our award-winning, U.S.-based in-house support team offers an extensive knowledge base, forums, an online support ticketing system, and phone and video support Monday through Friday. Plus, with **PTZOptics'** and **HuddleCamHD's** dedicated Facebook User Groups, you'll have access to a community of people around the world ready to talk tips, tricks, best practices and more.

PTZOptics and HuddleCamHD Audiovisual Solutions are Available Worldwide

Whether you're looking for an integrator to help you with an installation, or just need equipment, you can use our Reseller Finder to connect with the right team for your project.

PTZOptics

Visit [PTZOptics.com/Where-to-Buy](https://ptzoptics.com/Where-to-Buy) to find a Certified PTZOptics Reseller near you.

HuddleCamHD

Visit [HuddleCamHD.com/Where-to-Buy](https://huddlecamhd.com/Where-to-Buy) to find a Certified HuddleCamHD Reseller near you.

Interested in Becoming a Reseller?

When you become a PTZOptics Reseller, you'll get access to more than just our range of high-demand live streaming and broadcast solutions.

As a member of the PTZOptics Reseller Program, you'll be fully supported with:

- Dedicated Account Managers
- Special Pricing and Incentive Programs
- Sales Enablement Training
- Marketing Support

Our team is ready to help you get set up for success.

Visit ptzoptics.com/partners or huddlecamhd.com/partners today for more information on becoming a reseller.

Ask our team how to become a Certified Reseller today!



Thomas Schmitt
Director of
Global Sales



Silke Brown
Channel Manager
International



Kevin Powers
Channel Manager
Eastern U.S.



Matthew Richards
Channel Manager
Midwestern U.S.



Justin Shapiro
Channel Manager
Western U.S.



Stuart Ferguson
North America
Distribution Manager



Brandy Johnson
North America Sales
Manager



Sean Donohue
Business
Development
Representative



**Alexander
McHugh**
International Sales
Assistant



Jon Roberts
Customer Success
Manager

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HuddleCamHD manufactures a range of flexible AV solutions designed for settings such as corporate, education and more. Offering an array of wireless and wired cameras, audio and collaboration tools, and all-in-one solutions, HuddleCamHD is perfect for deployments large and small.

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PTZOptics and HuddleCamHD offer a selection of accessories including joystick controllers, camera mounts, and a variety of cabling options. PTZOptics and HuddleCamHD also offer applications for camera control for macOS, Windows, iOS, Android, and Linux.





Share Your Vision



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*Looking for controllers, mounts, cabling, and more?
Check out our Accessories Section starting on page 19.*



SKUs:

PT12X-4K-WH-G3 | PT12X-4K-GY-G3

PT20X-4K-WH-G3 | PT20X-4K-GY-G3

PT30X-4K-WH-G3 | PT30X-4K-GY-G3

PTZOptics Move 4K

Available in 12X, 20X, and 30X

The PTZOptics Move 4K Series is our first line of 4K PTZ cameras, featuring auto-tracking to allow a single operator to take on the task of a full production team. The Move 4K camera has outputs for SDI, HDMI, USB, and IP and comes with either a 12X, 20X, or 30X optical zoom, as well as a built-in tally light. Compatible with most video production software.

FEATURES:

- 4K resolution at up to 60fps
- 12X, 20X, or 30X Optical Zoom
- 72.5° (12X), 60.7° (20X), 59.2° (30X) FoV
- Available in White (-WH) or Gray (-GY)
- Broadcast Frame Rates SDI/HDMI
- RTSP, RTMP, RTMPS, RTP, NDI® HX3, SRT
- NDI® HX3, RS-232, RS-485, PELCO-D/P, IR, UVC, VISCA, MIDI
- Simultaneous USB 2.0 and IP Output
- NDI® HX3 (Network Port), SDI, HDMI, SRT, USB 2.0
- Standard PoE+ or 12VDC
- Line In & Line Out via 3.5mm
- 5-Year Warranty



SKUs:

PT12X-LINK-4K-WH | PT12X-LINK-4K-GY

PT20X-LINK-4K-WH | PT20X-LINK-4K-GY

PT30X-LINK-4K-WH | PT30X-LINK-4K-GY

PTZOptics Link 4K

Now with Dante AV-H™ | Available in 12X, 20X and 30X

Providing simple set up and manageability while offering the latest in auto-tracking capabilities, the Link 4K fits easily into any Dante AV-H workflow. The Link 4K has outputs for SDI, HDMI, USB, and IP and comes with either a 12X, 20X, or 30X optical zoom, as well as a built-in tally light. Compatible with most video production software.

FEATURES:

- 4K resolution at up to 60fps (Dante supports up to 1080p 60fps)
- 12X, 20X or 30X Optical Zoom
- 72.5° (12X), 60.7° (20X), 59.2° (30X) FoV
- Available in White or Gray
- Broadcast Frame Rates SDI/HDMI
- RTSP, RTMP, RTMPS, RTP, Dante AV-H™, SRT
- RS-232, RS-485, PELCO-D/P, IR, VISCA, UVC
- Simultaneous USB 2.0 and IP Output
- Dante AV-H™ (Network Port), SDI, HDMI, SRT
- Standard PoE+ or 12VDC
- Line In & Line Out via 3.5mm
- 5-Year Warranty





SKUs:

PT12X-SE-WH-G3 | PT12X-SE-GY-G3

PT20X-SE-WH-G3 | PT20X-SE-GY-G3

PT30X-SE-WH-G3 | PT30X-SE-GY-G3

PTZOptics Move SE

Available in 12X, 20X, and 30X

Built on the award-winning PTZOptics camera line, the Move SE includes the features you love and puts them more within reach than ever. These SDI/NDI® cameras offer 1080p at up to 60FPS along with HDMI, USB, and IP Outputs. Compatible with most video production software, including OBS, vMix, Wirecast and more.

FEATURES:

- 1080p resolution at up to 60fps
- 12X, 20X, or 30X Optical Zoom
- 72.5° (12X) or 60.7° (20X) FoV
- Available in White (-WH) or Gray (-GY)
- Broadcast Frame Rates SDI/HDMI
- RTSP, RTMP, RTMPS, RTP, NDI® HX3, SRT
- NDI® HX3, RS-232, RS-485, PELCO-D/P, IR, VISCA
- Simultaneous SDI, HDMI, USB-C, and IP Output
- HDMI, CVBS, SRT, NDI® HX3 (Network Port)
- 12VDC
- Line In & Line Out via 3.5mm
- Standard PoE or 12VDC
- 5-Year Warranty



WEBCAMS



SKU:

PT-WEBCAM-80-v2

PTZOptics Webcam 80

Professional-Grade Control in a Webcam

The PTZOptics Webcam-80 is designed for video production and live streaming. Our Full-HD webcam comes with professional-grade video control options for white balance, contrast, shutter speed, luminance and more, all in one compact unit.

FEATURES:

- 1920x1080p @ 30fps
- 80° FoV
- ePTZ Control
- Available in Black
- Universal Compatibility
- Control White Balance, Contrast, Shutter Speed, Luminance, and More
- Clip to Displays or Tripod-Mount
- Includes Lens Cover
- USB 2.0 Powered
- Built-in Beamforming Microphones
- 2D and 3D Noise Reduction
- 5-Year Warranty





SKU:
PT-STUDIOPRO

PTZOptics Studio Pro

Complete Content Creation Solution

A camera geared to fit the needs of any content creator, from novice to expert, the Studio Pro is an all-in-one content and livestreaming solution. Featuring 12X optical zoom, 16X digital zoom, 72.5° FoV, a portrait and landscape toggle switch, the Studio Pro empowers users to connect with their audiences however they watch.

FEATURES:

- 1080p resolution at up to 60fps
- 12X Optical/16X Digital Zoom
- 72.5° FoV
- 1/2.8" 2.07 Megapixel CMOS Sensor
- LED Panel Light Included
- NDI® HX3, RTSP, RTMP, RTMPS, RTP, SRT, IR
- NDI® HX3, RS485, VISCA, Pelco-D/P
- Simultaneous HDMI, USB, and IP Output
- IR Remote Included
- Standard PoE, USB, or 12VDC
- Build-in Mic Array and Audio Line In, 3.5mm
- 5-Year Warranty



SKU:
PT12X-STUDIO-4K-WH-G3 | PT12X-STUDIO-4K-GY-G3
PT20X-STUDIO-4K-WH-G3 | PT20X-STUDIO-4K-GY-G3

PTZOptics Studio 4K

PTZOptics Studio 4K, with built-in mic and tally light | Available in 12x and 20x

Compact, Affordable 4K Video. The Studio 4K offers stunning 4K 60fps resolution with 12X or 20X zoom options and future-friendly connectivity, all in a sleek, discreet fixed camera. The Studio 4K also features one-click integration with Hive Studio for instant cloud-based camera control over multiple video output options.

FEATURES:

- 4K resolution at up to 60fps
- Hive-Linked™ for One-Click Integration
- 12x or 20x Optical Zoom
- Available in White or Gray
- 72.5° FoV (12X), 60.7° FoV (20X)
- Broadcast Frame Rates SDI/HDMI
- RTSP, RTMP, RTMPS, RTP, SRT, NDI® HX3
- RS-485, PELCO-D/P, IR, VISCA, & UVC
- Line In & Line Out via 3.5mm
- Simultaneous USB 3.0 & IP Output
- NDI® HX3, SDI, HDMI, USB 3.0, & SRT
- Standard PoE+ or 12V DC
- 5-Year Warranty





SKU:

PT12X-STUDIO-4K-WH-G3 | PT12X-STUDIO-4K-GY-G3

PT20X-STUDIO-4K-WH-G3 | PT20X-STUDIO-4K-GY-G3

PTZOptics Studio SE

PTZOptics Studio SE, with built-in mic and tally light | Available in 12x and 20x

Meet the perfect, affordable entry into the 1080p fixed camera experience. The Studio SE is Hive-Linked™ for instant connection to our easy-to-use online platform, Hive Studio, which provides future-ready connectivity and camera control from anywhere. Ideal in a single-camera setup or as a fixed-camera complement to Move SE PTZ cameras.

FEATURES:

- 1080p resolution at up to 60fps
- Broadcast Frame Rates SDI/HDMI
- Simultaneous USB 3.0 & IP Output
- Hive-Linked™ for One-Click Integration
- RTSP, RTMP, RTMPS, RTP, SRT, NDI® HX3
- NDI® HX3, SDI, HDMI, USB 3.0, & SRT
- 12x or 20x Optical Zoom
- RS-485, PELCO-D/P, IR, VISCA, & UVC
- Standard PoE+ or 12V DC
- Available in White or Gray
- Line In & Line Out via 3.5mm
- 5-Year Warranty
- 72.5° FoV (12X), 60.7° FoV (20X)



▶ AUTO-TRACKING AND FRAMING CAMERAS



SKU:

HC20X-SIMPLTRACK3

PTZOptics SimpliTrack3

Auto-Tracking and Auto-Framing Camera

The SimpliTrack3 features smooth, AI-assisted automatic tracking and framing with outputs for SDI, HDMI, USB, and IP. Ideal for conferences, stage productions, and classrooms, the SimpliTrack3 offers with a robust range of settings include adjustable tracking and preset zones. Just define the tracking stage and frame you would like to maintain around your subject, and SimpliTrack3 will track for you—no camera operator needed.

FEATURES:

- 1080p resolution at up to 60fps (30 fps via USB)
- RTSP, RTMP, RTMPS, RTP
- 3G-SDI, USB 3.0, NDI® HX2 (Network Port)
- 20X Optical Zoom
- RS-232, RS-485, VISCA, IR
- Standard PoE or 12VDC
- 59° FoV
- Simultaneous USB 3.0, HDMI, SDI, USB, NDI® HX2 and IP Output
- Line In, 3.5mm (IP Only)
- Available in Gray
- 5-Year Warranty







For Meetings That Matter



Webcams

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*Looking for controllers, mounts, cabling, and more?
Check out our Accessories Section starting on page 17.*



SKU:
HC-MT-4KPRO

HuddleCamHD MiniTrack 4K Pro



The MiniTrack 4K is a 4K webcam with AI auto-framing and auto-tracking technology. The MiniTrack 4K Pro is perfect for hybrid or remote workers, traveling from one location to the next. Not only does the small form factor make it easy to transport, but with EPTZ controls, there are no moving parts, ensuring safety during a long commute.

FEATURES:

- 4K@30 fps
- 108° FoV
- 8X Digital Zoom
- Plug and Play
- Universal Compatibility
- Auto-Framing
- Auto-Tracking
- Includes Lens Cover
- USB 3.0 Powered
- IR Remote Included
- Beamforming Mic Array
- 5-Year Warranty



SKUs:
HC-EPTZ-USB
HC-EPTZ-NDI

HuddleCamHD Pro Series



More than just a webcam, the HuddleCamHD Pro and Pro IP offer EPTZ auto-framing via USB (Pro) or NDI® HX2 (Pro IP)—all in 4K. With electronic pan, tilt, and zoom functionality, camera operators can simulate camera movements using digitally zoomed presets inside a 4K resolution area. Turn on auto-framing so the camera automatically uses EPTZ presets to frame subjects in view.

FEATURES:

- 4k@30 fps over HDMI, 15fps over USB (Pro)
- 4k@30fps over NDI® HX2 (Pro IP)
- 8X Digital Zoom
- 108° FoV
- Available in NDI® HX2
- Auto-Framing
- IR Remote Included
- Zoom Certified (Pro)
- HDMI and USB 3.0 (Pro), NDI® (Pro IP)
- 12VDC, PoE (Pro IP) USB 3.0 (Pro)
- Dual Microphone Array
- 5-Year Warranty



HuddleCamHD Webcam 104

The HuddleCamHD Webcam 104 features a stunning wide-angle 104° field of view. With a USB 2.0 video connection, this webcam is ideal for virtually any meeting software. Designed with a wide variety of portable and small-room conferencing setups in mind, the HuddleCamHD Webcam 104 is ideal for video conferencing with any Mac or Windows OS.

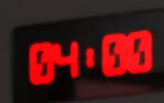
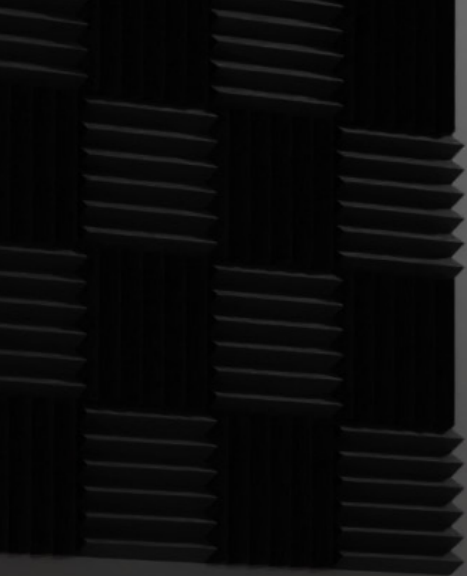
FEATURES:

- 1920x1080p @ 30fps
- 104° FoV
- Plug and Play
- Universal Compatibility
- Control White Balance, Contrast, Shutter Speed, Luminance and More
- Monitor or Thread Mounting Option
- Includes Lens Cover
- USB 2.0 Powered
- Built-in Beamforming Microphones
- 2D and 3D Noise Reduction
- 5-Year Warranty

SKU:

HC-WEBCAM-104-v2







Accessories



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SKU:
HC-JOY-G4

HuddleCamHD HC Joy

Serial PTZ Camera Joystick Controller



This joystick includes clearly defined areas for camera switching, PTZ preset management, and camera settings access. The HC-JOY-G4 was designed with the novice in mind, while still providing professionals with advanced, fast-action response times for high-end production. Presented in a sturdy metal case, this joystick is built to last.

FEATURES:

- Serial Control
- RS232, RS485, RS422
- VISCA, PELCO-D/P
- Basic/Matrix Mode
- 4-Direction Joystick
- 10 Camera Quick Presets
- 7 Camera Quick Select Buttons
- Iris, Shutter, & Gain Knobs
- OSD Control
- Solid Metal Construction
- Improved Rubberized Buttons
- 2-year warranty



SKU:
PT-JOY-G4

PTZOptics PT Joy

IP or Serial PTZ Camera Joystick Controller



Compatible with most PTZ cameras operating serial or IP protocol, the PT-JOY-G4 is an easy-to-use controller designed to integrate into a wide array of existing production systems, and even allows users to switch between protocols with the touch of a button. With an LCD screen and a wide range of knobs for fine tuning, a single camera operator can easily operate cameras, access cameras, recall preset locations, control white balance, and more.

FEATURES:

- IP or Serial Control
- IP, RS232, RS485, RS422
- VISCA (Sony and PTZOptics/Raw), VISCAoIP, PELCO-D/P, ONVIF
- 4-Direction Joystick
- 10 Camera Quick Presets
- 6 Camera Quick Select Buttons
- PoE or 12VDC
- OSD Control
- Solid Metal Construction
- 2-year warranty



PTZOptics SuperJoy

IP and Serial PTZ Camera Joystick Controller

The PTZOptics SuperJoy is an award-winning PTZ camera joystick controller designed for smooth, efficient production workflows. The SuperJoy takes pan, tilt, and zoom camera operations to the next level in a simplified user interface with advanced controls for power users. Featuring simultaneous pan, tilt and zoom control across IP, NDI® and serial cameras, the SuperJoy offers an intuitive, tactile interface, simplifying and streamlining even the most complex production setups.

FEATURES:

- Simultaneous IP and Serial Control
- IP, RS232, RS485
- NDI®, VISCA (Sony and PTZOptics/Raw), VISCAoIP, PELCO-D/P, ONVIF
- Basic/Matrix Mode
- 4-Direction Joystick
- 10 Camera Quick Presets
- 6 Camera Quick Select Buttons and Camera Grouping
- PoE or 12VDC
- HDMI Output
- OSD Control
- Rubber Buttons, Solid Metal Construction
- 2-year warranty

SKU:
PT-SUPERJOY-G1

PTZOptics and HuddleCamHD Joystick Matrix

Model/SKU	Serial	IP	Max Cams	Protocol	NDI®	Power	Basic Mode	Matrix Mode	Custom Commands	Import/Export Settings	Warranty
HC-JOY-G4	✓	–	255	VISCA or PELCO	–	DC12V	✓	–	–	–	2 Year
PT-JOY-G4	✓*	✓*	253	VISCA over IP or Serial Control	–	6W 12VDC/PoE 802.3af	✓	✓	–	✓	2 Year
PT-SUPERJOY-G1	✓**	✓**	253	VISCA, VISCA over IP, PELCO-D, PELCO-P, Sony, NDI®	✓	6W 12VDC/PoE	✓	✓	✓	✓	2 Year

*–PT-JOY_G4 allows for either Serial or IP control

**–The PT-SUPERJOY–G1 allows for simultaneous Serial and IP control

PTZOptics Hive Studio

Connect. Control. Create.

The PTZOptics Hive Studio is the simplest way to control all of your cameras in one place. This platform is crafted to simplify your workflow, making professional camera control accessible to everyone. With Hive Studio, share camera controls and settings effortlessly with team members, ensuring seamless teamwork. The simple interface allows managing all your cameras with recording and real-time color correction. It supports RTMP streaming for direct broadcasts to platforms like YouTube and Twitch, alongside NDI® outputs for seamless video over IP.

Hive Studio provides remote PTZ camera control from anywhere worldwide including auto-tracking on select plans and is compatible with over 400 camera models. Hive-Linked™ PTZOptics cameras enhance setup efficiency, enabling instant integration into the Hive platform. Additional features include recording, RTMP live streaming, unlimited low-latency local mode, and NDI® video output for remote productions.



Three licensing options are available for Hive Studio—Standard, Pro, and Enterprise. The Pro Studio license supports 10 team members, offering enhanced collaboration capabilities for larger production teams and complex projects. This license includes over 100 hours of remote Hive usage. This Pro package is designed for complex, large-scale operations that demand extensive Hive integration and management of multiple sources.

Yearly Enterprise Licensing is available with unlimited video sources.

STANDARD	PRO	ENTERPRISE
3 Video Sources	8 Video Sources	Unlimited Video Sources
60Gb (~26 Hours) a month of Cloud Bandwidth	250Gb (~111 Hours) a month of Cloud Bandwidth	Cloud bandwidth pooled across all studios
Auto-Tracking (coming soon)	Auto-Tracking (coming soon)	Auto-Tracking (coming soon)
Auto-Framing	Auto-Framing	Auto-Framing
5 Collaborators	10 Collaborators	25 Collaborators

For more details, please visit ptzoptics.com/hive



HuddleCamHD Wall Mounts

Universal small- and large-based wall mounts

PTZOptics camera wall mounts deliver a reliable mounting solution you can count on. The universal design includes an industry standard that works with most small- and large-based PTZOptics cameras, as well as SONY, Panasonic, DataVideo, and more. These camera wall mounts are designed to mount directly to most walls or standard U.S. double-gang boxes with the supplied hardware included with each product.

FEATURES:

- 1/4"- 20" (quarter-twenty) camera attachment
- Available in Black and White
- 10-Year Warranty

SKUs:

Small:
HCM-1-WH (White)
HCM-1-BK (Black)

Large:
HCM-2-WH (White)
HCM-2-BK (Black)
PT-WM-3-WH (White)
PT-WM-3-BK (Black)

PTZOptics Ceiling Mounts

Universal small- and large-based ceiling mounts

PTZOptics ceiling mounts are designed to support most small- or large-based PTZ cameras and securely mount them to any surface with the supplied hardware. This mount features a universal design that works with all PTZOptics cameras, as well as many SONY, Panasonic, Cisco, Polycom, Vaddio, HuddleCamHD, Lumens, and DataVideo cameras.

FEATURES:

- 1/4"- 20" (quarter-twenty) camera attachment
- Available in Black and White
- 10-Year Warranty



SKUs:

Small:
PT-CM-1-WH (White)
PT-CM-1-BK (Black)

Large:
PT-CM-3-WH (White)
PT-CM-3-BK (Black)



HuddleCamHD Pole Mounts

Universal small- or large-based PTZ camera pole mounts

Find the ideal mounting location for your PTZ cameras with PTZOptics Pole Mounts. PTZOptics camera pole mounts are made in Pennsylvania from high-quality steel and will work with all PTZOptics cameras and most small-based SONY, Panasonic, Vaddio, Cisco, Polycom, DataVideo and Lumens cameras.

FEATURES:

- 1/4"- 20 (quarter-twenty) camera attachment
- 10-Year Warranty

SKUs:

Small: HCM-1C-WH (White)

Large: HCM-2C-WH (White)

► CABLING AND CONNECTIVITY



DB9 Extender Cable

The DB9 Extenders add the ability to extend your serial/VISCA cables over longer distances, extending control of your camera. Serial DB9 Male to Female cables are plenum rated. Available in white.

25' DB9 Extender Male-Female

SKU: DB9M-F-25

75' DB9 Extender Male-Female

SKU: DB9M-F-75

50' DB9 Extender Male-Female

SKU: DB9M-F-50

100' DB9 Extender Male-Female

SKU: DB9M-F-100



3G SDI Cabling

The 3G plenum rated HD-SDI cables are made for broadcasting a video signal from your camera to a video input; a broadcast switcher or frame grabber. The 3G HD-SDI male-to-male cables are made with Belden 1695A premium cabling. These plenum-rated cables come in white. Made in the U.S.

25' 3G-SDI Male-Male

SKU: HDSDI-25

75' 3G-SDI Male-Male

SKU: HDSDI-75

50' 3G-SDI Male-Male

SKU: HDSDI-50

100' 3G-SDI Male-Male

SKU: HDSDI-100



Cascade Cable

CASCADE cables are designed to daisy chain cameras to each other for the ability to control multiple cameras with a joystick or VISCA software. These male to male VISCA cascade cables include an 8-pin mini-din connector on each end. These cables are plenum rated. Available in white.

25' CASCADE Male-Male

SKU: VISCA-25

75' CASCADE Male-Male

SKU: VISCA-75

50' CASCADE Male-Male

SKU: VISCA-50

100' CASCADE Male-Male

SKU: VISCA-100



Power Supplies

PT-PSB-U

Spare International Power Supply--12X, 20X, & 30X P/T/Z model PTZOptics. Includes North American (A), UK (G), Europe (C), and Australia (I) adapters.

PT-PS-BOXCAM-U

Spare International Power Supply--G2 box cameras, Studio Pro, Studio 4K, & Studio SE cameras. Includes North America (A), UK (G), Europe (C), & Australia (I) adapters.

HC-PSB

Spare Power Supply--3XW, 10X-G3, 20X, 30X. Available in North American (A), Great Britain (G), European (C) and Australia-Pacific (I) standards.

HC-PSW

Spare Power Supply--3X, 3XA, 10X-720, 10X-USB2. Available in North American (A), UK (G), and Europe (C) standards.

Resources



Warranty Information

PTZOptics and HuddleCamHD include a limited parts & labor warranty for all manufactured products. PTZOptics and HuddleCamHD warrants its manufactured products against defects in materials and workmanship for the period shown below from the date of purchase to the original “end-user” customer. The warranty is valid only if PTZOptics or HuddleCamHD receives proper notice of such defects during the warranty period as described below. PTZOptics or HuddleCamHD, at its option, will repair or replace products that prove to be defective. This warranty does not cover end-user damage. PTZOptics and HuddleCamHD repair their hardware products from parts and components that are new or equivalent to new in accordance with industry standard practices.

Sales

Our dedicated team of AV experts is standing by to help you find the right solution for your project. Reach out using any of the following methods, and a representative will help you get started.

PTZOptics Sales

PTZOptics Sales can be contacted through one of the following:

- Email: sales@ptzoptics.com
- Phone: (484) 593-2585

Standard hours are Monday through Friday from 8 am to 6 pm ET

HuddleCamHD Sales

HuddleCamHD Sales can be contacted through one of the following:

- Email: sales@huddlecamed.com
- Phone: (484) 593-2585

Support

Our award-winning customer service team is ready to help you. PTZOptics and HuddleCamHD have several ways you can reach us if you have any questions about your production project.

PTZOptics Technical Support

PTZOptics Technical Support can be contacted through one of the following resources:

- Email: support@ptzoptics.com
- Web: community.ptzoptics.com
- Phone: (484) 593-2584 or (800) 486-5276 x1004

Standard hours are Monday through Friday from 8am to 6pm ET

HuddleCamHD Technical Support

HuddleCamHD Technical Support can be contacted through one of the following resources:

- Email: support@huddlecamed.com
- Web: community.huddlecamed.com
- Phone: (484) 593-2584 or (800) 486-5276 x1004

PTZOptics and HuddleCamHD Warranty Program

Product Class	Warranty Period	Product Class	Warranty Period
Camera Mount(s)	10 Years	PT-WEBCAM, HC-WEBCAM & HuddleCamHD Pro Series	5 Years
Wired PTZ Camera(s) for Indoor Use	5 Years		
Wired Box Camera(s) for Indoor Use	5 Years	Wireless Chatpod(s)/Speakerphone(s)	3 Years
Joystick Controller(s)	2 Years	HuddleCamHD USB PTZ Camera(s)	2 Years
Wireless Infrastructure Product(s)	1 Year	HuddleCamHD HuddleShare	1 Year



@ptzoptycs | @huddlecamhd

