

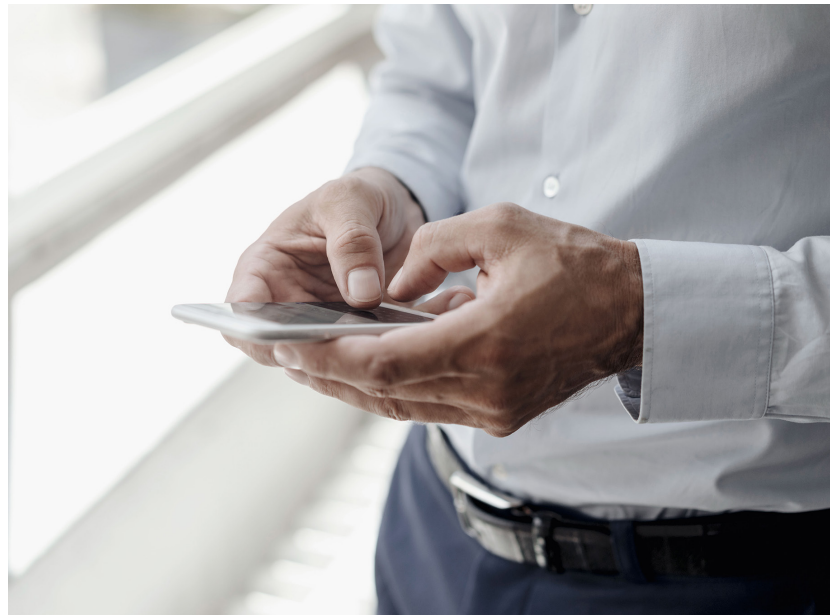
Sales Agent Program for Avaya OneCloud™

The **Sales Agent Program for Avaya OneCloud™ IX Workplace** offers both Unified Communications and Contact Center as-a-service, providing telephony, conferencing and collaboration based on Avaya's award-winning platforms. Avaya's cloud offers are hosted, managed, delivered and supported directly by Avaya.

Agents earn commission on every cloud seat sold.

Customer Benefits:

- Use any device, anywhere: mobile phone, desk phone or conference phone
- Simple pricing including basic phone service, Caller ID and voicemail
- Mix and match user licenses
- Ability to add new users, features or phones at any time
- Keep existing phone numbers - porting is free
- Simple set up - Avaya implements the system
- Easily scale services - customers only pay for what they need



For more information on how you can become a Sales Agent for Avaya Cloud, please contact the Jenne Avaya Cloud Team at avayacloud@jenne.com.

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Essential User \$24.95¹ per month

• One Simultaneous Endpoint Supported

- Call Hold, Transfer and Forward
- Pickup, Park, Personal Park
- Caller ID Extension Dialing
- Do Not Disturb
- Virtual receptionist
- Ad-hoc conferencing calls
- Direct Phone Number (DID)
- Voicemail and voicemail-to-email
- Ring/Hunt Groups
- Customizable Music on Hold
- Automated after hours service
- Hot Desking
- HD Voice
- Unlimited nationwide inbound/outbound calling²
- Team Meeting Collaboration Space
- Team Meeting Instant Messaging
- Team Meeting File Sharing (1GB)
- Team Meeting Voice Conferencing (Up to 5 Participants)
- Ring/Hunt Groups

Business User \$29.95¹ per month

• Three Simultaneous Endpoints Supported

All of the features of Essential User, plus:

- Team Meeting File Sharing (Unlimited)
- Team Meeting Task Management
- Team Meeting Voice Conferencing (Up to 25 Participants)
- Team Meeting Video Conferencing (Up to 15 Participants)
- Simultaneous Ringing
- Mobile Client
- Soft Desktop Client
- Call Recording
- Scheduled voice conference calls
- Receptionist Console
- Standard Call Reporting
- Salesforce®, Google® and Skype for Business® integrations

Power User \$39.95¹ per month

• Three Simultaneous Endpoints Supported

All of the features of Business User, plus:

- Team Meeting Voice Conferencing (Up to 60 Participants)
- Team Meeting Video Conferencing (Up to 25 Participants)
- Direct Video Calling
- Advanced Call Reporting

Avaya OneCloud™ IX Contact Center

Avaya OneCloud™ IX Contact Center is a true cloud offer providing a customer engagement cloud solutions addressing the needs for inbound and outbound, service and sales, omnichannel and call center management for any business, any size.

Basic \$109¹ per month

- Business Voice Features
- Call Center Routing (SKILL)
- Call Center Recording
- Compliance Recording + 90 Day Storage
- IVR - Cloud Webphone

Advanced \$129¹ per month

- All the features of Basic, plus:
- Screen capture
 - Quality Management and Coaching



Web Fax Add-Ons

Standard Fax \$13 per month

- 750 pages (combination of inbound and outbound), 1 fax line, \$.06 per page of overage³, and \$4 per additional fax line.

Advanced Fax \$35 per month

- 1,500 pages (combination of inbound and outbound), 1 fax line, \$.06 per page of overage³, \$4 per additional fax line and APIs.

Toll Free Add-Ons

- Toll Free Service with 1000 Minutes \$10.00/month
- Extra Toll Free Minutes \$0.04/minute

¹Pricing based on number of users.

²Reasonable use clauses apply, please see the Avaya Cloud Terms of Service.

³Usage Billing is based on the number of pages above the base price. Page allocations do not increase with additional fax users. Total pages by package remain the same.

Jenne is the Master Agent contracting Sales Agents to act on behalf of Avaya (through Avaya Cloud Inc.) to offer the service. Upon contracting with Jenne, each Sales Agent will be provided its own unique storefront URL which will be prepopulated with their information. This storefront will be used to obtain quotes and enter orders which will be credited to the Sales Agent. Quotes can be saved as a PDF and shared with the Customer along with the Sales Agent's storefront URL. The customer will go to the storefront, validate and re-enter the quote information, electronically agree to Avaya's terms and conditions and include their credit card information. The customer's system will become live within 30 minutes and Avaya will implement the system based on the customer's requirements. Sales Agents contracted through Jenne are considered a Sales Agent for Avaya OneCloud, allowing customers to purchase and contract with Avaya (through Avaya Cloud Inc.). Sales Agents will receive credit for selling these services under a commission-based structure. Sales Agents do not have to be an "authorized Avaya reseller".

