

# Unified Communications Solutions – A Fit for Every Business

Jenne and Sangoma provide your customers with a full range of scalable and comprehensive Unified Communications solutions at an affordable and attractive price.

## Switchvox On-Premise

Switchvox on-premise delivers advanced Unified Communication features as well as more power and value to businesses that demand greater scalability, control and customization from their phone system.

- Wide range of appliances—build a VoIP phone system to match any needs
- Support for up to 1000 users
- Deploy on a dedicated appliance equipped with state-of-the-art technology or in a virtual environment
- Flexibility to scale for future growth
- Provides the necessary power and connectivity for any organization



## Switchvox Cloud

More than a hosted PBX, Switchvox Cloud is a full-featured Unified Communications solution that provides all of the tools and flexibility of a full-scale UC solution.

- Easy and affordable hosted solution—zero upfront hardware costs
- Simplifies the transition to hosted PBX
- A full contact center plus mobility, call control and productivity tools for every user
- Presence, instant messaging, conferencing and mobility all for a low, monthly rate
- Move seamlessly from Switchvox Cloud to On-Premise—no setup or change to the user experience

# Switchvox – Powerful, Ready-to-Use Phone Systems

Powered by Asterisk, Sangoma's Switchvox is a full-featured Unified Communications (UC) solution that can be offered on a dedicated appliance, in a virtual environment or in the cloud.

## D-Series IP Phones

Sangoma D-Series IP phones are the perfect match for Switchvox and Asterisk-based phone systems. They enable you to take advantage of every benefit Switchvox and Asterisk have to offer. D-Series IP phones feature plug-and-play deployment to speed up the installation process.



- Advanced applications and custom integrations
- Easiest provisioning for Switchvox and Asterisk
- Native phone apps like voicemail, directory, parking, call recordings and more talk directly to Asterisk
- Functionality to build custom phone apps with a simple JavaScript API

## PBXACT

The PBXact phone system is designed for advanced deployments where the installation environment requires complex configuration and customization.

- Includes most basic and enhanced features designed for SMBs.
- Access to the software in order to integrate with third party applications.
- Flexible web GUI
- Auto-integration with Sangoma IP phones
- Connect to a self-service online store, allowing you to install enhancements as needed.

## Zulu - Desktop and Mobile Collaboration Client

The Zulu Desktop and Mobile Client are built into PBXact phone system, providing end users with UC features such as directory calling, team chat, visual voicemail, presence control, screen-pop, and click-to-call from web browsers.



## S-Series IP Phones

By combining the power of Sangoma IP phones with PBXact, you can take advantage of:

- Zero Touch provisioning tools such as End Point Manager and Redirection Server
- Access productivity features with support for PhoneApps, including hot desking, queue control, and voicemail notifications
- A high level of security with built-in VPN
- Connect to a self-service online store, allowing you to install enhancements as needed.



# VoIP Gateways

Sangoma IP Media Gateways are industrial-grade, high-performance appliances – built on a powerful combination of the Asterisk open source communications engine and a state-of-the-art embedded platform. Sangoma's gateways provide easy configuration, rock-solid reliability and the best value for connecting traditional telephony to SIP

## Sangoma's Analog VoIP Gateways

- Available in 4 to 8 ports of FXO and 4-50 ports of FXS for connecting legacy phone systems, telephones and fax machines to VoIP networks.



## Sangoma's Digital VoIP Gateways

- Available in 1 to 8 ports of T1/E1/PRI for connecting TDM phone systems to VoIP networks and IP enabled networks to the PSTN.



## Sangoma Session Border Controllers

Sangoma has SBCs to fit businesses of all sizes, allowing you to connect your remote workers and SIP trunk(s) securely to your phone system without compromising security, automatically detecting VoIP threats and taking action.

Additionally, Sangoma SBCs can automatically translate codecs and audio with built-in interoperability and transcoding capabilities.

## SIP Trunking

Offer an end-to-end solution under one support umbrella by replacing traditional phone lines with SIPStation SIP Trunking – instantly reducing your customers' telephony costs and delivering a higher standard of service to their PBX.

- Help save thousands with flexible, lower rates for local and long distance.
- Simplify communications into a single data connection.
- Add or remove channels with ease.
- Self-serve portal makes it easy to configure, add services, and manage your account.
- Works with any SIP or SIP-enabled PBX.



**SIPSTATION**  
POWERED BY **SANGOMA®**

## Wholesale SIP Trunking

Sangoma offers aggressive wholesale rates on carrier services that include everything from origination, termination, and SMS/MMS to advanced services such as E911 and Telecom Fraud Mitigation. Our innovative BackOffice Portal enables access to more than a dozen Tier 1 Telecom providers in one place with built-in management tools that include Online Local Number Porting, an endless DID Warehouse, SIP Trunking management, and much more.

Designed to address the T.38 fax limitations, FAXStation provides you with the most reliable and secure Fax-over-IP (FoIP) solution on the market. Switch to Sangoma's FAXStation service and enjoy:

- A true analog fax experience without the high cost of an extra PSTN line.
- Continue using existing fax machines if desired.
- Manage faxes on the web using your email.
- The plug-and-play appliance comes pre-provisioned and ready to go.



**FAXSTATION**  
POWERED BY **SANGOMA®**

# Sangoma Softphones

Sangoma offers softphones for both your desktop and your mobile device that can be used as your main phone or an extension of your desk phone. Remote employees can stay connected by forwarding calls, view coworker's status, transfer calls, join a conference bridge, chat and manage their own statuses. Simply plug a headset into your computer and use the desktop softphone to eliminate your desktop footprint. Keep up with the flexibility demands of today's modern workforce with Sangoma's desktop and mobile softphones.



## Jenne's Sangoma Business Development

Jenne's dedicated and certified Sangoma specialists provide unparalleled service and support to make the most out of your Sangoma sales efforts and help you gain a competitive advantage in the voice over IP market. As a true value-added distributor for Sangoma, Jenne provides additional resources to bolster your product sales strategy and revenue opportunities.

### About Jenne

Headquartered in Avon, Ohio – Jenne is a leading U.S. based value-added distributor of technology products and solutions focusing on unified communications and collaboration, data networking, video conferencing, physical security, the Internet of Things (IoT) and the cloud, including equipment and software for the Enterprise and SMB markets. Founded in 1986, Jenne is committed to providing value added resellers, integrators and service providers with a broad product selection, competitive pricing, on-time accurate delivery, outstanding technical support plus ongoing sales and technical training through Jenne University.

### Jenne Adds Value to Your Sangoma Business

As a true value-added distributor for Sangoma, Jenne provides additional resources to bolster your product sales strategy and revenue opportunities.

### Industry-Leading Operational Support and Excellence

- Free technical support – Monday through Friday 8 a.m. – 8 p.m. EST – full 24/7 minimum-cost emergency coverage
- 24/7 web-based resources for product information and to transact business
- Same day shipping from Jenne's large on-hand, in-stock inventory for orders placed before 7 p.m. EST
- Industry-leading order fill rate of 99.98% and 99.89% on-time shipments
- Complimentary consultative marketing support



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