

Jenne is Your Cloud Services Brokerage for Fusion Connect

Fusion Connect manages, orchestrates and secures the critical technology infrastructure that enables the connected enterprise. They tailor their highly available and secure cloud communication, collaboration, security and network management platforms to meet the unique needs of their mid-market and enterprise customers. Their AI-based management systems along with their highly skilled technicians ensure world-class application performance under any conditions.

Managed Services

Connectivity

How much can your business accomplish without a robust network and internet? Connect your workforce, customers, and partners with network access and direct, fast internet to your cloud services. Get the combination of speed, resilience, and reliability that your business requires.

- Managed SD-WAN
- Dedicated Internet Access
- Managed WiFi
- Wireless Access
- Broadband Internet
- Broadband Comparison



Network Protection

Recently, companies like yours have been tasked with connecting their decentralized workforce in a resilient, secure, and effective way. As businesses embrace the new hybrid workforce model, seamless and secure access to applications and services anytime, anywhere, and via any device has never been more critical.

- Advanced Edge Security (UTM)
- Endpoint Detection & Response (EDR)
- Remote Access VPN
- PCIaaS
- Network Hardware & Equipment



Communicate

Improve the way employees communicate and collaborate, in and out of the office. Enjoy low start-up costs, affordable calling plans, HD sound quality, and business calling and mobility features that simplify the way you work.

- Unified Communications (UCaaS)
- Business VoIP
- Contact Center (CCaaS)
- SIP Trunks
- Calling Services for Microsoft Teams or Cisco Webex
- Microsoft 365
- Analog Landlines (POTS)
- Desktop Phones



Managed Security

Managing the risk to endpoint devices and maintaining compliance is more challenging today than ever before.

CISOs have millions of assets to view, manage, secure, and protect. They need complete visibility and control of all devices across a distributed landscape. All while being agile enough to complete impromptu audits and meet ever-changing compliance requirements.

Fusion Connect's comprehensive suite of solutions is flexible to meet your needs. Delivering right-sized, best-of-breed technologies across one or more sites. A dedicated installation project manager and 100% U.S.-based priority tech support join your team every step of the way. From full-solution design engineering to a complete Managed Security Service Provider engagement. Backed by industry-leading guarantees.



Fusion Connect's Security Portfolio

Empowering CISOs to gain the control, visibility, and speed to thwart cyber threats. Get a full spectrum of networking and security solutions from one provider, including:

- **Managed Endpoint & Security** - Reduce your attack surface with managed patches, software updates, and configurations. Scan managed hosts and remote endpoints for vulnerabilities and compliance.
- **Security Monitoring & Response** - SIEM/SOC for 24/7 network monitoring and log monitoring.
- **Advanced Edge Security** - Managed next-generation firewall with Unified Threat Management (UTM).
- **Endpoint Detection & Response (EDR)** - Unmanaged or fully managed EDR solution.
- **Remote Access VPN** - Remote VPN with multi-factor authentication. Plus, a cloud directory to synchronize users from multiple directories.
- **Third-party Multi-factor Authentication (MFA)** - Extend multi-factor authentication to third-party applications.

Managed Communications

Making the choice to use a Managed Communications Provider means having the opportunity to move away from dealing with expensive, on-site communications hardware or equipment. Plus, transitioning to a unified communications model that will free up budget and company resources.

Extreme talent gaps in technical fields have made it difficult to efficiently run all the technologies regularly implemented in a modern enterprise. The cost of hiring, training, and retaining this level of expertise forces many businesses into point solutions. This mix of vendors and solutions can result in the headache of managing glitches in operations, availability, and management as they occur.



Fusion Connect's Communications Portfolio

Fusion Connect's MCP offering saves significant time dealing with the everyday issues of business communications. It frees staff to focus on tasks that facilitate business growth and success. Fusion Connect offers:

- **Business VoIP** - Leave behind bulky PBX hardware. Enable staff to work from anywhere, without sacrificing the high-end features you need.
- **Unified Communications as a Service (UCaaS)** - Fusion Connect offers both Microsoft Teams and Cisco Webex. Your workforce will have the collaboration tools they need to move the business forward.
- **Calling Services** - Make communication simpler for your employees with one phone number across all devices.
- **Contact Center as a Service (CCaaS)** - Connect customers to answers and build lasting relationships, while lowering costs.
- **SIP Trunks** - Get excellent call quality, and even better cost savings while connecting your business locations and users
- **POTS Line Transformation** - Simplify the management and scalability of your telephony and landline services by transitioning from analog services to digital service.
- **VoIP Fax** - Faxing from anywhere using a simple, secure online portal. Add as many users as you want and get unlimited faxing for one low price.
- **Microsoft 365** - Synchronous and asynchronous collaboration. As a CSP for Microsoft, we are your single source for all things MS.
- **Phones & Hardware** - Choose from a wide range of HD office desktop phones, including multi-line, video, touchscreen, cordless, and conference phones.

Managed Connectivity

Connectivity is the key to business success. With your workforce located anywhere, each employee needs a secure, reliable connection to the business.

Business connectivity is more than simply providing internet access. Fusion Connect guarantees reliability, resilience, and performance. Fusion Connect manages and monitor the entire connectivity infrastructure.

Fusion Connect's MCSP team ensures that service availability and bandwidth meet the demands of your workload at each site. Fusion Connect keeps wired and wireless access available, maintaining the overall security of the connectivity infrastructure.

With Fusion Connect as your MCSP, you gain their commitment to getting you the highest level of reliability, availability, performance, and resilience to each of your sites. Fusion Connect MCSP is always investing in the technology and knowledgebase necessary, so you can focus on running your core business - not on keeping your infrastructure running.

Fusion Connect's Connectivity Portfolio

Fast, reliable internet and networking solutions that meet the needs of your business. Get a full spectrum of networking and internet solutions from one provider, including:

- **Managed SD-WAN** - SD-WAN can improve the quality of your Internet connection by simplifying network management, securing your data, and optimize app performance.
- **Dedicated Internet Access (DIA)** - Power your business to its maximum potential with fast, dedicated bandwidth with symmetrical speeds up to Gpbs 100 Gbps. Includes Fiber Optic Internet, Symmetrical Ethernet, and T1.
- **Broadband** - Always-on, basic business broadband connectivity. Includes Asymmetrical Ethernet, Cable, Fiber, and ADSL.
- **Wireless Access** - Secure and reliable high-speed wireless broadband internet. Speeds up to 10 Gbps.
- **Connectivity Comparison** - Compare our suite of internet connectivity services to find what's right for your business.



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