

## Introducing Avaya Cloud Office by RingCentral

Bring the power of two industry leaders to your customers with Avaya Cloud Office by RingCentral. This cloud offer brings together the best of both worlds—RingCentral's unrivaled UCaaS platform and Avaya's industry leading services and technology capabilities—creating a solution that works where and how your customers do.

### Calling

- Enterprise-grade cloud solution
- Telephony features you expect on a business platform like IVR, appearances, call queueing and more.

### Messaging

- Business SMS & MMS
- Team-based messaging
- Real-time file sharing
- Task management

### Meetings

- Audio and video conferencing
- Intuitive screen & file sharing

### Faxing

- Send from desktop, mobile or email
- Fax and phone use same number
- Get notifications by text or email when fax is received

### Integration

- Easily access pre-built apps
- 20,000+ developers

### Devices

- Support Avaya J Series devices
- Support for 3rd party endpoints

### Zero Touch Provisioning

- End user unboxes phones, plugs it in and it is instantly working
- No onsite configuration needed
- Phones are pre-provisioned before they are sent to the end user

### Analytics

- Real-time reporting on global health
- Voice Quality of Service analytics
- Monitor business communications and usage

### Even More Features

- Scalable: Multi-tenant, microservices, global
- Redundant backbone network
- Active-active full failover
- Global geo-redundancy
- Standards-based QoS dashboards
- HIPAA Business Associate Certified
- Toll-fraud controls

### Sign Up as an Agent Today

Discover the difference Jenne provides agents by contacting our dedicated Avaya Cloud team today at [avayacloud@jenne.com](mailto:avayacloud@jenne.com).

## Avaya Cloud Office by RingCentral Plans\*

Key Features	Essentials Up to 20 users	Standard	Premium	Ultimate
Unlimited phone calls within the US & Canada	•	•	•	•
Toll-free or local number		•	•	•
Toll Minutes	100 minutes/month	1,000 minutes/month	2,500 minutes/month	10,000 minutes/month
SMS/MMS	•	•	•	•
Auto-Receptionist	•	Multi-level	Multi-level	Multi-level
Call management/administration	•	•	•	•
Mobile apps	•	•	•	•
Visual VM, VM to email and transcription	•	•	•	•
Team collaboration	•	•	•	•
3rd party integrations	•	•	•	•
Voicemail-to-text	•	•	•	•
Unlimited audio meetings		•	•	•
Unlimited video conferencing		Up to 100 people per meeting	Up to 200 people per meeting	Up to 200 people per meeting
Unlimited internet fax		•	•	•
Automatic call recording	On Demand	On Demand	•	•
Call monitoring (monitor, whisper, barge-in, takeover)			•	•
Pricing**	Starting at <b>\$19.99/mo per user</b> (annual contract) \$29.99/mo per user (monthly)	Starting at <b>\$24.99/mo per user</b> (annual contract) \$34.99/mo per user (monthly)	Starting at <b>\$34.99/mo per user</b> (annual contract) \$44.99/mo per user (monthly)	Starting at <b>\$49.99/mo per user</b> (annual contract) \$59.99/mo per user (monthly)

\* Features and plans listed above are subject to change.

\*\*Prices are subject to change without notice. Contact your Master Agent sales representative for pricing.  
Listed prices are starting prices and actual price will be based on many factors including, but not limited to, users and contract length.

## Jenne is Your Master Agent for Avaya Cloud Office

Jenne was named Avaya's 2019 Cloud Partner of the year for our outstanding services and support. As a Master Agent for Avaya Cloud Solutions, Jenne provides world-class services and support to its agents. Jenne's team of cloud experts provides:

- Agent onboarding • Sales training • Demos
- Commissions tracking through our Cloud Commissions Portal
- And more!

