



VIDYO—THE GLOBAL LEADER IN VIDEO CONFERENCING

Video Collaboration when Quality Matters

Vidyo visually connects the world through embedding the highest quality, most scalable, interactive video communications into the broadest and most innovative applications, workflows and IoT devices. By delivering the best infrastructure and highest resolution, Vidyo's performance is unmatched over mobile and at scale.

The Platform for HD Video Conferencing

The Vidyo portfolio includes everything your customers need to deploy HD video conference systems to everyone in their organization, from Cloud Services to core infrastructure to solutions that video-enable any device or application.

VIDYO CLOUD

Rapidly Deploy Video Collaboration without Sacrificing Quality

VidyoCloud empowers organizations to engage a remote workforce, connect highly mobile employees, and enable external B2B & B2C collaboration. For organizations that need high quality video conferencing and want to avoid burdening their IT staff and resources, VidyoCloud is a hosted video collaboration solution that provides the highest quality video experience in any network environment.



Quality

Up to Ultra HD Support for Video and Content

Reliability

Dynamically Adapts to Your Network

Hybrid

Optimize Traffic with Available Hybrid Deployment

Interoperability

Virtually Any Device, Any Time, Any Where

Secure

Encrypted Communications to Protect Privacy

Multiparty Conferencing

Distributed Workgroup Collaboration

Integrated Directory

Dial By Name Simplicity

Click to Connect

Meet with Anyone Inside or Outside Your Organization

Recording

Archive meetings for training, compliance and more

Vidyo's Quality Differentiators

VidyoCloud delivers industry-leading performance at the extreme ends of the quality spectrum. In network challenged environments, like mobile and wireless, VidyoCloud offers unsurpassed error resiliency, and can even adapt to 20% packet loss—more than double the industry average. In robust network environments that leverage 4k and 5k displays, VidyoCloud delivers the most stunning quality imaginable, up to 16x better than the industry status quo 720p.

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AUDIO AND VIDEO CONFERENCING EQUIPMENT

Enterprise Collaboration

Vidyo allows organizations to easily deploy, scale and support all your customers' enterprise collaboration needs. With the flexibility to collaborate their way, (BYOD: Laptop, Smartphone, Tablet or Room System) Vidyo drives a consistent and intuitive experience across devices. Whether users need to share content, host large multiparty conferences or facilitate an adhoc session, VidyoCloud can solve all their collaboration needs. No downloads or plugins required and always on the latest software version.



Financial Services

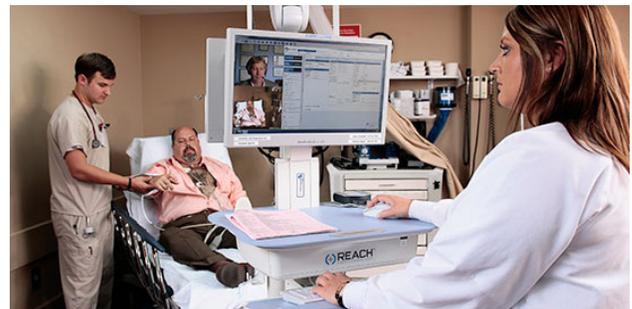
Vidyo enables banks/credit unions to better engage their members and grow beyond geographic limitations with an elegant video banking experience that integrates with their existing digital banking and call center systems for web, mobile and in-branch channels.



Healthcare

Vidyo telehealth solutions drive clinical efficiency, continuity of care across care settings for better patient outcomes at a lower cost. Vidyo Telehealth specializes in:

- In HomeCare
- Ambulatory Care
- Acute Care
- Clinical Care
- Patient Engagement



Customer Experience

Drive revenue and build customer relationships through a complete omnichannel experience over high quality video. The contact center is a critical point of direct contact. It offers the opportunity to not only resolve customer issues, but also to get to know customers and their needs. This leads to reduced customer churn, higher customer satisfaction and loyalty, and increased revenue.

- Vidyo Contact Center
 - Seamless escalation to high quality video from all customer experience scenarios; click-to-Vidyo from any webpage or mobile application.
- Skills Based Routing
 - Building upon a contact center's already present skills based routing connects the customers with the best available agent.

